

**Report to:**

**ADULT SOCIAL CARE AND HEALTH SCRUTINY  
COMMITTEE**

**Relevant Officer:**

Karen Smith, Director of Adult Services

**Date of meeting:**

16th November 2023

## **COUNCIL PLAN PERFORMANCE SUMMARY**

### **1.0 Purpose of the report**

1.1 To present performance against the Council Plan key performance indicators (KPIs) relevant to the remit of this Committee.

### **2.0 Recommendation(s)**

2.1 The Committee is asked to consider the content of the report and highlight any areas for further consideration.

### **3.0 Reason for recommendation(s)**

3.1 To ensure constructive and robust scrutiny of performance against the Council Plan.

3.2 Is the recommendation contrary to a plan or strategy approved by the Council? No

3.3 Is the recommendation in accordance with the Council's approved budget? Yes

### **4.0 Other alternative options to be considered**

4.1 N/A

### **5.0 Council priority**

5.1 The relevant Council priority is:

- 'Communities: Creating stronger communities and increasing resilience'

### **6.0 Background and key information**

6.1 Performance against the Council Plan headline KPIs has previously been reported to the Scrutiny Leadership Board. At the Scrutiny Leadership Board meeting on 11th July 2023, the Board agreed that going forward Council Plan performance data should be

presented to the individual Committees to ensure that service managers were present to answer questions on performance and that data could be cross-checked with the narrative being presented to the Committees.

6.2 This report includes performance against the following KPIs which will be reported to the Committee on an annual basis:

- Proportion of providers registered with CQC in Blackpool rated good or better.
- Percentage of long-term service users with an annual review.
- Overall satisfaction of people with the care and support services they receive.

6.3 Benchmarking data has been included where available to provide additional context for the Council's performance.

6.4 Does the information submitted include any exempt information? No

## **7.0 List of appendices**

7.1 Appendix 8a – CP Performance Summary

## **8.0 Financial considerations**

8.1 N/A

## **9.0 Legal considerations**

9.1 N/A

## **10.0 Risk management considerations**

10.1 N/A

## **11.0 Equalities considerations and the impact of this decision for our children and young people**

11.1 N/A

## **12.0 Sustainability, climate change and environmental considerations**

12.1 N/A

## **13.0 Internal/external consultation undertaken**

13.1 N/A

## **14.0 Background papers**

14.1 N/A